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Dear Ms Levey

From 14 March 2013 health practitioners in South Australia who are not covered by the Australian Health Practitioner Regulation Agency will be required to adhere to the Code of Conduct for Unregistered Health Practitioners (Code of Conduct). The purpose of the Code of Conduct is to promote safety and quality in the provision of health services and to protect the health or safety of the public. The Code of Conduct and the associated powers for the Health and Community Services Complaints Commissioner (HCSCC) to make orders is similar to the scheme which has been in operation in New South Wales since 2008. Further information about the Code of Conduct may be found at:

<http://www.sahealth.sa.gov.au/wps/wcm/connect/public+content/sa+health+internet/c/linical+resources/safety+and+quality/governance+for+safety+and+quality+in+health+service+organisations/unregistered+health+practitioners+code+of+conduct>

This information can also be found by searching "Unregistered Health Practitioners: Code of Conduct" at the SA Health website.

The Code of Conduct sets a range of minimum standards for unregistered health practitioners. Amendments to the *Health and Community Services Complaints Act 2004*, which will also come into operation on 14 March 2013, will enable the HCSCC to make prohibition orders against unregistered health practitioners in certain circumstances where the health or safety of the public is considered to be at risk.

Unregistered health practitioners are required to display the following documents at their premises from 14 March 2013:

- A plain English version of the Code of Conduct;
- A document that gives information about how a complaint may be made to the HCSCC and
- A document that is evidence of a relevant qualification held by the health practitioner.

A document which combines the first two requirements, and is entitled "Unregistered Health Practitioners: Code of Conduct (Plain English Version)", is available through the above mentioned internet link. This document should be printed and placed in a position and manner that makes it easily visible and accessible to a person entering

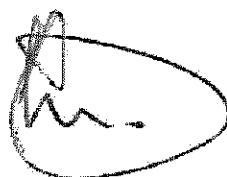
the relevant premises. Evidence of any relevant qualifications should be placed adjacent to it.

The following premises are not required to display this information:

- Premises of any private or public hospital;
- Premises of any health service established or licensed under the *Health Care Act 2008*;
- Premises of any day procedure centre;
- Premises of the SA Ambulance Service Incorporated and
- Premises of an approved aged care services provider (within the meaning of the *Aged Care Act 1997* of the Commonwealth).

The vast majority of unregistered health practitioners will already be practising in a manner which is consistent with the requirements of the Code of Conduct because they are committed to the provision of safe and ethical health services. The Code of Conduct and the associated powers for the HCSCC will enable action to be taken when necessary to protect the health or safety of the public.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'David Swan', enclosed within a large, hand-drawn oval shape.

**DAVID SWAN**  
Chief Executive

11/ 03 / 2013